



Stanislaus Consolidated Fire Protection District  
3324 Topeka Street  
Riverbank, CA 95367  
(209) 869-7470  
Fax (209) 869-7475

## STAKEHOLDER'S PERFORMANCE ANALYSIS

**Instructions:** Indicate how important the service performance of the Fire District is to you for each of the areas listed below. Then indicate how you personally judge the effectiveness of the Fire District in that area. Finally, indicate how well the Fire District is meeting your expectations in that area.

### Response to Fire Emergencies

1. What is the importance of response to fire emergencies?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### Response to Medical Emergencies

1. What is the importance of response to medical emergencies?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### **Response to Other Emergencies**

1. What is the importance of response to other emergencies?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### **Fire Prevention and Code Enforcement**

1. What is the importance of fire prevention and code enforcement?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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**Public Fire Safety Education**

1. What is the importance of public fire safety education?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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**Professionalism of District Personnel**

1. What is the importance of professionalism of District personnel?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### **Cost-Effectiveness**

1. What is the importance of cost-effectiveness?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### **Public Relations**

1. What is the importance of Public Relations?

Importance:   Extremely   Very   Moderately   Slightly   Not important

2. How do you personally judge the effectiveness of the District in this area?

3. How well is the Fire District meeting your personal expectations in this area?

Importance:   Extremely   Very   Moderately   Slightly   Not important

Comments:

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### **Your Community/Area of Residence**

Empire

Hickman

La Grange

Unincorporated County

Riverbank

Waterford